



PATENT #31
Appl. Ser. No. 09/437,812
Attorney Docket No. 50642.00002

53-4
Amftd

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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Date: April 16, 2004

By: Eileen M. Janikowski
Eileen M. Janikowski

In Re Application of Mark E. PENNELL, et al. Serial No. 09/437,812 Filing Date: November 10, 1999 For: A Web Based Email Control Center	Examiner: Quang N. NGUYEN Group Art Unit: 2141
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P.O. Box 1450
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RESPONSE TO OFFICE ACTION OF DECEMBER 18, 2003 WITH RCE

Sir:

This is a response to the Office Action for the above-identified application dated December 18, 2003, the statutory period for response being extended until April 18, 2003 by the enclosed One Month Petition for Extension of Time. Please make the following amendments and consider the following remarks. A Request for Continued Examination ("RCE") is being filed with this response.

Claim Amendments begin on page 2.

Remarks begin on page 6.